

Christian Brothers Services

# Health & Benefits

Case Management



## Neonatal and Pediatric Specialty Case Management

Christian Brothers Employee Benefit Trust provides Care Management services that provide a comprehensive approach to patient-focused support and life management to improve the quality of patient care. The main objective is improving the overall health and quality of life for each enrolled member.

### *A Different Approach*

The promise of new life can be a wonderful experience for new parents. However, high expectations and normal routines can be suddenly interrupted when birth complications or disease unexpectedly present in a newborn. Our nursing team has extensive experience managing the intensive care needs of neonate and pediatric cases. This knowledge and experience enables them to immediately respond and advocate for the covered baby and new parents. The program engages with all key participants as early as possible following diagnosis to assist in the following areas:

- Education
- Immediate intervention as needed
- Adequate preparation and planning
- Treatment or care facilitation
- Identification of support groups and systems
- Minimization of future complications through health management
- Follow-up and reporting

### **A Solution for Life**

Case Managers are licensed registered nurses who function as advocates, facilitators, and educators, assuring that members make smooth transitions from inpatient settings to alternate care and home care when appropriate. Other benefits and services include:

- Preparation and planning through health management
- Effective communication follow-up and reporting
- Treatment or care facilitation
- Identification of support groups and systems
- Minimization of future complications through health management

### **Program Highlights**

- A comprehensive approach to patient-focused support and life management, placing newborn and family needs above treatment requirements
- Dedicated Pediatric Case Managers to interact on behalf of both child and family, offering a complete support network
- A comprehensive approach to short- and long-term care solutions
- Extensive patient/family education and support to guide and assist in living day-to-day
- Board certified perinatologists and neonatologists review cases with our Pediatric Case Managers



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